

Personal Health Records (PHR) Overview - How it works...

What is a Personal Health Record (PHR)?

- PHR is the industry name for the medical records managed by the patient.
- It is generally accessed via an online application like Microsoft HealthVault through which individuals can access, manage and share their health information such as medications, labs, diagnoses, procedures, test results in a private, secure and confidential environment.
- The PHR owner may import available medical data from participating providers, physicians, hospitals, pharmacies, labs, etc. The PHR owner may share the data and authorize others to manage it. An example of this is an elderly parent authorizing their son or daughter to manage their PHR on their behalf. It is intended to assist and involve patients in the management of their own health records.

What are the benefits of PHR?

- Patients can share their PHR medical records with other health care providers, which helps reduce duplication tests, etc.
- PHRs help create a more patient-centered healthcare system.
- PHRs may improve patient safety and quality of care and reduce medical costs as a result of patient participation.

What type of data may be included in a PHR?

- Payer Information, Family Social History, Problems/Illnesses, Test Results, Medications, Immunizations, Allergies & Adverse Reactions, Diagnoses, Vital signs, Procedures, e.g., surgeries, Physicians, Medical Equipment

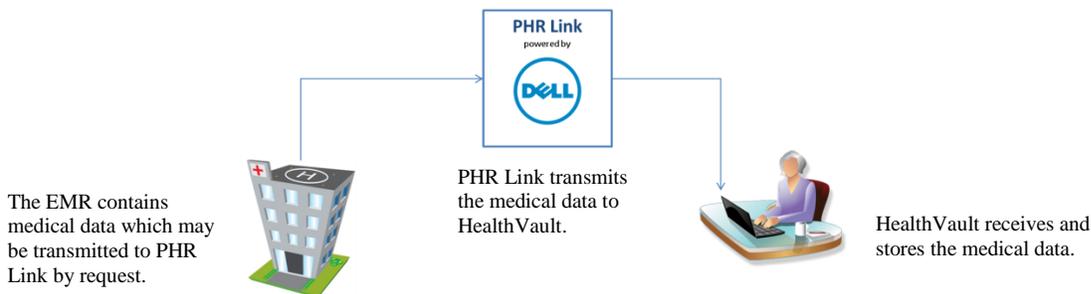
How can patients import their Hospital medical data in their Personal Health Record (PHR)?

- The Hospital has partnered with Dell to develop an application that will facilitate the transfer of medical information from the hospital's Electronic Medical Record (EMR) to a patient's Personal Health Record (PHR) in Microsoft HealthVault.
- "PHR Link" is the application developed by Dell to allow for the transfer of record from the hospital to the patient's Personal Health Record (PHR) on

What type of security does PHR Link provide?

- The medical data transmitted through PHR Link is encrypted.
- There is no access to the PHR Link servers except by top-level technical support personnel and there is an audit trail indicating who has accessed the data.
- The application employs strong password requirements and security questions.

How does PHR Link work?



- By providing an email address at time of registration at the hospital, patients will receive an email offering this free service after discharge from the hospital. (If you don't receive the email, please check your spam folder. You may also go directly to www.wphospital.org/PHR to access the link.)
- Patients who wish to participate may use the link contained in the email to access PHR Link application, register and export his/her hospital medical information into his/her own PHR account in HealthVault.
- This service is voluntary and patients can ignore or opt out at any time.
- Any future visits to the hospital will be eligible for uploading medical data using the same PHR Link account.

For more information and detailed instructions, please visit our web site at www.wphospital.org/PHR